

John Snow, Inc. (JSI) /JSI Research & Training Institute, Inc. (JSI)
RFP No: 2022-06-508

Request for Proposals for
Accessibility and Section 508 Compliance Document Remediation Services

Issuance: July 15, 2022
Submission Deadline: August 12, 2022, 5:00 PM EST

Consolidated Responses to Questions

Question 1: In order to provide the most accurate pricing it is helpful to see a sample(s) ahead of time. Please let me know if you are able to send some.

JSI Response: We have posted three sample files to the JSI Solicitations page:
<https://www.jsi.com/partner-with-jsi/solicitations/>. Search for: RFP 2022-06-508: Accessibility and Section 508 Compliance Document Remediation Services

Question 2: Can you confirm whether the below services are required for the RFP?

JSI Response: See our responses in the “Required?” column below:

S. No	Source	Deliverable(s)	Required?
1	PDF	Accessible PDF with Acrobat Accessibility Checker reports	Yes
2	Word	Accessible Word (Accessibility Checker validated)	Yes
3	PowerPoint	Accessible PowerPoint (Accessibility Checker validated)	Yes
4	Excel	Accessible Excel (Accessibility Checker validated)	Yes
5	.mp4	1. Captions for audio content. 2. Transcript or audio alternative for video with no audio.	1. Yes 2. Yes, if the video requires audio descriptions 3. Yes, if the video requires audio descriptions

		3. Transcript and/or audio descriptions when the video has audio.	
6	.mp3	Transcript	Yes
7	Text PDF	Accessible ePub (ePubcheck 4.2.6 and ACE 1.2.7)	We do not anticipate using this format at this time
8	ePub 2.0/ePub 3.0	Accessible ePub (ePubcheck 4.2.6 and ACE 1.2.7)	We do not anticipate using this format at this time

Question 3: Do you have any idea on the volume of each item in question 1?

JSI Response: The volume of actual project deliverables is difficult to anticipate; however, we expect there may be anywhere from 100-200 total products (including Word documents, PDFs, Powerpoint, Excel) files in a 12 month period. The actual volume may be more or less. Most deliverables are likely to be in a PDF format, though that will be dependent on the actual deliverable.

Question 4: We are a global company with headquarters in India, could we send a response to the RFP using our Indian address or do we need to respond to the RFP using our USA subsidiary postal address.

JSI Response:

This is an open competition and any firm can participate. However, we suggest that any bidding organization with a presence in the U.S. (e.g. office, staff, or affiliates) submit their proposal through the U.S. affiliate(s).

Question 5: Could we provide costs for the mp3, mp4 per minute?

JSI Response: Yes.